



Lutviyya Alizada

Qadın, 26 il

994554405195

elizadelutfiyye@gmail.com

İş stajı: Qeyd edilməyib

Yaşayır: Mingəçevir

İşləmək istədiyiniz vəzifə və əmək haqqı

IT Support

1 000 AZN

IT & Development (Programlaşdırma)

İş təcrübəsi

03.2022 - 09.2022

Natek

IT Support Trainee

Revising and assigning the new coming issues in Jira and discussing the priority with the reporters Fixing "Service request" issues in Jira and meeting the SLAs (Service Level Agreements) Communicating with the reporters and getting their approvals for the issue solutions proposals Creating of mails and logins credentials for new Employees and revising the current Employee's rights in NATEK systems To deal directly with employees who have technical issues such as setting up the access, changi

01.2021 - hələdə
işləyirəm

xChange

Lead generation freelancer

Work with third party vendor which is different company Create an Excel file and collect the data Analyze the company's data and compare Choose useful company and Enter all data about the company Finish up to the given deadline Supervisor and Quality Cheker

11.2021 - 02.2022

Aptiv

IT support engineer

Reimaging of new devices (PC and laptops) that have been procured and located at the sites. Loaded the image, available at install site, to a USB. Connected the Device to Domain. Installed required Software/Applications from SCCM Service Center or locally. Add User/Device in AD Group. Troubleshoot any issues.

09.2019 - 06.2020

Shane Academy

IT Support Intern

Connected Devices to network and checking Servers Solved computer related problems including hardware and software part Identifies, troubleshoot and repair company desktop and laptops; exchanging and modifying hardware and software; Performed & assisted with CAT5/6 cable installation for company network Utilize Active Directory Tools for user account management Troubleshoot computer desktop and laptop systems using Windows 7 & Windows 10 Operating System

Təhsil

2023

Magistr

Wyższe Szkoły Bankowe w Katowice

Computer Science / Data Analysts

2021

Ali təhsil

Azərbaycan Dövlət Neft və Sənaye Universiteti (ADNSU)

İnformasiya Texnologiyaları / Computer science

Xüsusi biliklər

Dil bilikləri

Azərbaycan — C2 — Səlis

Türk — C2 — Səlis

İngilis — C1 — Yaxşı

Biliklərim

Microsoft Office Python PostgreSQL MySQL SAP JIRA Microsoft Excel

Microsoft Word MS Power Point Outlook sharepoint